CDS & WHO SMART Guidelines

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Digital tools can help facilitate the adoption and integration process, but if done inappropriately, can lead to questionable results



WHO develops guidelines using global evidence base.



Ministry of Health adapts global guidance into national policy, procedures, protocols, and data requirements.

Technology partners translate national policies into digital solutions.



Health workforce delivers health services and conducts reporting according to national policies.

> Health service users access person-centered care according to national policies

- **Difficult to operationalize** intentionally vague guideline content into digital systems with fidelity
- Infrequently digitized with
 interoperability standards,
 and architectural good
 practice, leading to siloed
 systems
- "Black box" digital systems become difficult to maintain sustainably in the long-term



Key principles driving the SMART Guidelines work



- Fostering an equitable ecosystem of global and country-level partners
- Without disproportionately favoring any single solution and/or vendor.



Sustainability

- Enable member states to actively develop, implement, and support interoperable solutions, of their choice
- Solutions that can be sustained and scaled, with in-country stakeholders leading strategic direction and development.

- Consolidation of resource demand
- Instead of every country redundantly expending limited resources to conduct requirements gathering of their own, WHO is focusing on the creation of baseline global public goods
- Support and accelerate the digitization process, so that countries can focus their limited resource on the contextualization and localization of normative global guidance.



Continuous improvement

- Health science and technology is constantly evolving and the systems that enable and enforce best practice will need to be constantly updated overtime.
- Focus on creating building blocks, rather than the end products to support the update and maintenance in a scalable manner.



Design with the end user

- It is assumed that the implementation of digital health tools, based on the SMART Guidelines, will be adapted to the context of where the tool is deployed.
- This will require the implementer to work directly with health workers in their country to understand what their needs are and adapt requirements accordingly.



Secondary use of data

- Health workers are inundated with administrative tasks taking away time from delivering care and focusing on quality of care. E.g., a large portion of their time is spent on reporting.
- Any digital tool intended for health workers should add value to health workers by increasing efficiencies.
- Data collected at the point of care can and should be used for reporting as well.
- Data required for reporting should be able to be generated from primary data collection.



Key assumptions



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Software development lifecycle

- Software development (generally) requires multiple steps.
- Each of the SMART Guidelines' layers are intended to intervene at different parts of the software development lifecycle process.
- Digital Adaptation Kits (L2) facilitate with documentation, which is already considered software development best practice
- Machine-readable Guidelines (L3) are intended to support adoption of interoperability standards



Competition in design

- Digital health involves significant engagement with the private sector for development of digital tools.
- Although the SMART Guidelines are a baseline requirement, we anticipate a health level of market competition among software vendors to allow them to compete against things like design, service level, etc.



SMART Guidelines are a new approach to representing WHO content as digital health components to preserve fidelity and accelerate uptake

Standards-based, Machine Readable, Adaptive, Requirements-based, Testable



Components of a L2 Digital Adaptation Kit (DAK)





Components of a L2 Digital Adaptation Kit (DAK)



SMART Guideline Scope – Example for Immunization

Interventions referenced in this digital adaptation kit based on WHO's Universal Health Coverage List of Essential Interventions:

- General vaccine administration practices for all age groups, including children
 - o Counselling on the vaccine(s) to be administered
 - o Observe for any adverse event following immunization (AEFI) Targeted history and physical examination for vaccination
 - Follow-up visit(s)
- Vaccination based on individual characteristics. Vaccinations include:
 - Bacillus Calmette–Guérin (BCG)
 - o Cholera
 - o Dengue
 - o Diphtheria, Tetanus and Pertussis (DTP)-containing vaccines
 - Haemophilus influenzae type B
 - o Hepatitis A
 - Hepatitis B
 - o Human papillomavirus (HPV)
 - o Japanese Encephalitis
 - Measles
 - o Meningococcal

- o Mumps
- o Polio
- Pneumococcal conjugate
- Rabies
- Rotavirus
- o Rubella
- o Tick-borne encephalitis
- Typhoid
- o Seasonal Influenza
- Varicella
- Yellow Fever



SMART Immunization - Key Personas

Table 2. Descriptions of key generic personas

Occupational Title	Description	Different Names	ISCO Code
Community Health Worker	Community health workers provide health education, referral and follow-up; case management and basic preventive health care; and home visiting services to specific communities. They provide support and assistance to clients by reminding clients to take their vaccinations, responding to emergencies, and reporting births.	Volunteer assistant, Volunteer health worker	3253 (Worker, community: health)
Health Worker (HW)	Health workers facilitate education sessions, administers immunizations, provide counselling when needed, record stock movements, and compiles/generates reports.	Nurse, Registered Nurse, Practical Nurse	3221 (Nursing Associate Professional)
Expanded Programme of Immunization (EPI) Manager	Responsible for: developing annual and multi-annual plans; immunization communication and mobilization; management of logistics, the cold chain, and vaccines; monitoring, supervision and evaluation of immunization services; and coordination of EPI activities at the national level.	Program Manager	1342 (Manager, health service



L1: SMART Immunization Guidance Summary



ANALYSIS AND USE OF HEALTH FACILITY DATA Guidance for immunization programme managers

WORKING DOCUMENT, FEBRUARY 2018

World Health Organization



Table 2: Summary of WHO Position Papers - Recommended Routine Immunizations for Children

Antigen		Age of 1st Dose	Doses in Primary	Interval Between Doses			Booster Dose	Considerations
		Age of 1st Dose	Series	1 st to 2 nd	2 nd to 3 rd	3 rd to 4 th	booster bose	(see footnotes for details)
Recommendat	tions for all cl	hildren						
BCG 1		As soon as possible after birth	1					Birth dose and HIV; Universal vs selective vaccination; Co-administration; Vaccination of older age groups; Pregnancy
Hepatitis B 2	Option 1	As soon as possible after birth (<24h)	3	4 weeks (min) with DTPCV1	4 weeks (min) with DTPCV2			Premature and low birth weight Co-administration and combination vaccine
	Option 2	As soon as possible after birth (<24h)	4	4 weeks (min) with DTPCV1	4 weeks (min) with DTPCV2	4 weeks (min),with DTPCV3		High risk groups
	bOPV + IPV	bOPV 6 weeks (min) IPV 14 weeks (min)	5 (3 bOPV and 2 IPV)	bOPV 4 weeks (min) with DTPCV2 IPV 4 months (min)	bOPV 4 weeks (min) with DTPCV3			bOPV birth dose Type of vaccine Fractional dose IPV Alternative activ IPV schedule
Polio ³	IPV / bOPV Sequential	8 weeks (IPV 1**)	1-2 IPV 2 bOPV	4-8 weeks	4-8 weeks	4-8 weeks		Transmission and importation risk
	IPV	8 weeks	3	4-8 weeks	4-8 weeks		(see footnote)	IPV booster needed for early schedule (i.e. first dose given <8 weeks)
DTP-containing vaccine 4		6 weeks (min)	3	4 weeks (min) - 8 weeks	4 weeks (min) - 8 weeks		3 Boosters 12-23 months (DTP- containing vaccine); 4-7 years (Td/DT containing vaccine), see footnotes; and 9-15 yrs (Td)	Delayed/ interrupted schedule Combination vaccine; Maternal immunization
Haemophilus influenzae type b ⁵	Option 1 Option 2	6 weeks (min) 59 months (max)	3 2-3	4 weeks (min) with DTPCV2 8 weeks (min) if only 2 doses 4 weeks (min) if 3 doses	4 weeks (min) with DTPCV3 4 weeks (min) if 3 doses		(see footnote) At least 6 months (min) after last dose	Single dose if >12 months of age Not recommended for children > 5 yrs Delayed/ interrupted schedule Co-administration and combination vaccine
Pneumococcal (Conjugate) 6	Option 1 3p+0 Option 2 2p+1	6 weeks (min) 6 weeks (min)	3 2	4 weeks (min) 8 weeks (min)	4 weeks		9-18 months	Schedule options (3p+0 vs 2p+1) Vaccine options HIV+ and preterm neonate booster Vaccination in older adults
Rotavirus ⁷		6 weeks (min) with DTP1	2 or 3 depending on product	4 weeks (min) with DTPCV2	For three dose series - 4 week (min) with DTPCV3			Not recommended if >24 months old
Measles ⁸		9 or 12 months (6 months min, see footnote)	2	4 weeks (min) (see footnote)				Co-administration live vaccines; Combination vaccine; HIV early vaccination; Pregnancy
Rubella ⁹		9 or 12 months with measles containing vaccine	1					Achieve and sustain 80% coverage Co-administration and combination vaccine; Pregnancy
НРУ 10		As soon as possible from 9 years of age (females only)	2	6-12 months (min 5 months)				Target 9-14 year old girls; Temporary suspension of multi-age cohort vaccination; Off-label use of extended interval of 3-5 years; Pregnancy; Older age groups > 15 years 3 doses; HIV and immunocompromised

Refer to https://www.who.int/teams/immunization-vaccines-and-biologicals/policies/position-papers for table & position paper updates.

his table summarizes the WHO vaccination recommendations for children. The ages/intervals cited are for the development of country specific schedules and are not for health workers.

L2: Operational | Preparing to go digital

Immunization workflows



L2: Operational | Standardized health content

Immunization workflows Administer Vaccine No Ē Start HL7 FHIR IPS Does client 5. Determine Yes 1. Query client 2. Determine 4. Check vaccine(s) to be require 6. Counsel client International Patient record (F) contraindications required administered Summary (IPS) Vaccine(s)? vaccinations(s) + Yes 9. Prepare Are vaccine(s No When/where they 10. Administer Health Centre Health Worker (HW) vaccine(s) vaccine(s) available? O Ο 18. Provide vaccination record to client 18.1 12. Update 13. Monitor the 4. Was there a 17. Determine Does client No 11. Dispose of immunization client for any adverse time for next visit require digital waste register & client adverse reactions reaction? (as needed) certificate? record

Yes

16. Report to AEFI

+

15. Treat as

appropriate

+

Yes

End

18.3 Provide paper

vaccination

certificate

18.2. Generate

digital certificate

+

HL7 FHIR

International Patient Summary (IPS)

IPS

8. Inform client

can receive

vaccines

No

L2: Operational | Preparing to go digital

Decision support logic table for Rabies vaccination

Decision ID	IMMZ.DT. <u>18.Rabies</u>						
Business	IF patient has not been vaccinated against Rabies and is at high risk of exposure to Rabies Virus (RABV) and/or patient has been						
rule	exposed to RABV., THEN give Rabies vaccine						
Trigger	IMMZ.G2 Determine Required Vaccinations if any						
Inputs		Output	Action	Annotations	Reference(s)		
"Rabies	"Individual is at	Immunize Patient for	Should vaccinate	Provide Rabies immunizations – using the "PrEP vaccination	WHO		
vaccine	high risk of	Rabies (PrEP	patient with Rabies	strategy – NO PREVIOUS" schedule (2 dose scheme)	recommendations		
immunizati	RABV exposure"	strategy) - No Doses	vaccine (PrEP		for routine		
on history"	= TRUE		strategy) on 2 dose		immunization -		
= "No-			scheme		summary tables:		
doses"					https://www.who.int		
					<u>/teams/immunizatio</u>		
					<u>n-vaccines-and-</u>		
					biologicals/policies/		
					<u>who-</u>		
					recommendations-		
					for-routine-		
					immunization		
					summary-tables		
"Rabies	"Date last	Immunize Patient for	Should vaccinate	Provide Rabies immunizations – using the "PrEP vaccination	WHO		
vaccine	Rabies dose	Rabies (PrEP	patient with Rabies	strategy – 1 PREVIOUS" schedule (2 dose scheme)	recommendations		
immunizati	given" >= "7	strategy) - 1 Dose	vaccine (PrEP		for routine		
on history"	days"		strategy) on 2 dose		immunization -		
= "1 dose"			scheme		summary tables:		
					https://www.who.int		
					/teams/immunizatio		



L2: Operational | Preparing to go digital

Indicator calculation for BCG Immunization coverage

Indicator codo	Indicator name	Description	Numerator	Denominator	
			Definition	Computation	Definition
IMMZ.IND.1	Immunization coverage for BCG (Estimated Denominator)	Compares the doses of BCG vaccine administered with the estimated number of live births as a percentage.	Number of administrations of BCG during the reporting period	COUNT immunization events WHERE administered product is a BCG vaccine (IMMZ.A1.DE1) during reporting period	Estimated number of live births.

- Indicators can be aggregated from individual level data rather than a separate reporting system
- Each 'variable' must be encoded to a standard terminology (ICD, ICHI, ICF, LOINC)
- Data dictionary, decision support logic, indicator tables, functional and non-functional requirements are in spreadsheet formats



L3: Machine-readable | Interoperable digital components

Same recommendations in standards-based software code format

ANC.DT.25 Anaemia, iron and folic acid supplementation:

When: named-event: ANC.B9. Conduct laboratory tests and imaging Then:

Anaemia can be diagnosed if Hb level is less than 11 in first or third trimester or Hb level less than 10.5 in second trimester; OR there is no Hb test result recorded, but woman has pallor. If a woman is diagnosed with anaemia during pregnancy, conduct counselling for managing and treating anaemia. Her daily elemental iron should be increased to 120 mg until her haemoglobin (Hb) concentration rises to normal (Hb 110 g/L or higher). Thereafter, she can resume the standard daily antenatal iron dose to prevent recurrence of anaemia. The equivalent of 120 mg of elemental iron equals 600 mg of ferrous sulfate heptahydrate, 360 mg of ferrous fumarate or 1000 mg of ferrous durona Please refer to iron sources listed below for additional quidance that can be provided

If: applicability: (((("Blood haemoglobin test result" < 110 g/L) AND ("Gestational age" ≤ 12 weeks)) OR (("Blood haemoglobin test result" < 110 g/L) AND ("Gestational age" ≥ 28 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 27 weeks))) OR (("Blood haemoglobin test result" < 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (13 weeks ≤ "Gestational age" ≤ 105 g/L) AND (15 weeks ≤ "Gestational age" ≤ 105 g/L) AND (15 weeks ≤ "Gestatio

Conduct REQUIRED anaemia counselling:

"Amount of iron prescribed" = 120 mg:

"Type of iron supplement dosage provided" = "Daily":

"Amount of daily dose of folic acid prescribed" = 0.4 mg:

HL7° FHIR° & Clinical Quality Language (CQL)

"id" : "1",

"title" : "Conduct REQUIRED anaemia counselling",

"description" : "Conduct REQUIRED anaemia counselling",

"textEquivalent" : "Anaemia can be diagnosed if Hb level is less than 11 in first or third trim ester or Hb level less than 10.5 in second trimester; OR there is no Hb test result recorded, but woman h as pallor.\n\nIf a woman is diagnosed with anaemia during pregnancy, conduct counselling for managing and treating anaemia. \n\nHer daily elemental iron should be increased to 120 mg until her haemoglobin (Hb) c oncentration rises to normal (Hb 110 g/L or higher). Thereafter, she can resume the standard daily antena tal iron dose to prevent recurrence of anaemia.\n\nThe equivalent of 120 mg of elemental iron equals 600 mg of ferrous sulfate heptahydrate, 360 mg of ferrous fumarate or 1000 mg of ferrous gluconate.\n\nPlease refer to iron sources listed below for additional guidance that can be provided. ",

"documentation" : [

"type" : "citation",

"label" : "WHO ANC recommendations (2016): B1.1, A.2.1, A.2.2 (3)\nPregnancy, childbirth, p ostpartum and newborn care guide (2015): C4 (1)"

1, "condition" : ["kind" : "applicability", "expression" : { "description" : "((((\"Blood haemoglobin test result\" < 110 g/L)\n AND (\"Gestational a

ge\" ≤ 12 weeks))\n OR ((\"Blood haemoglobin test result\" < 110 g/L)\n AND (\"Gestational age\" ≥ 28 w eeks)))\n OR ((\"Blood haemoglobin test result\" < 105 g/L)\n AND (13 weeks ≤ \"Gestational age\" ≤ 27 weeks)))\n OR ((\"Blood haemoglobin test conducted\" = FALSE)\n AND (\"Pallor present\" = TRUE))",

3	
action" : [
1	
"title" :	"Conduct REQUIRED anaemia counselling"
},	
{	Without of incompany that Without and well
"title" :	"\"Amount of iron prescribed\" = 120 mg"
35 7	
"title" ·	"\"Type of icon supplement dosage provided\" - \"Daily\""
	(Type of from supplement dosage provided (= (bally (



SMART Guidelines - Clearinghouse L2 and L3 compliance summary

	L2 Compliance (Health and Data Content) Steps 3 & 4	L3 Compliance (Interoperability) Step 5
Testing acceptance criteria Testing area	Manual verification process (video capture and/or screen shots)	Manual verification process (video capture and/or screen shots) & evidence of HL7 FHIR compliance (e.g. IPS document, API transactions)
Is there evidence that the digital health tool collects the required core data set for a given business process / workflow?	Applicable	Applicable
Is there evidence that clinical decision support logic is executing correctly?	Applicable	Applicable
Are the system-to-system interoperability requirement satisfied?	Not applicable	Applicable
Is there evidence that indicator calculations are executing correctly?	Not applicable	Applicable

Current status of DAK development in WHO

Health Domain (L1)	Digital Adaptation Kits (L2)
Antenatal Care (ANC) + Adolescent Sexual Reproductive Health (ASRH) overlay	\checkmark
Family Planning (FP) + ASRH overlay	\checkmark
Sexually Transmitted Infections (STI) + ASRH overlay	Will be published soon
HIV	\checkmark
Immunizations (EIR)	Will be published soon
Child Health in Emergency Settings (Em Care)	Will be published soon
Digital Documentation of COVID-19 Certificates: Vaccination Status	\checkmark
Digital Documentation of COVID-19 Certificates: Test Results	\checkmark
Self Care – Sexual and Reproductive Health	In progress
Tuberculosis (TB)	In progress
Neglected Tropical Diseases (NTD)	Being discussed
Nutrition	In progress
Postnatal Care (PNC)	Being discussed
Health financing	Being discussed
Primary Health Care	Being discussed
Emergency Care	In progress
Cervical cancer	Being discussed
Intrapartum care	Being discussed



SMART Guidelines are a new approach to representing WHO content as digital health components to preserve fidelity and accelerate uptake





World Health Organization

Thank you

For more information, please contact: <u>SMART@who.int</u>

